

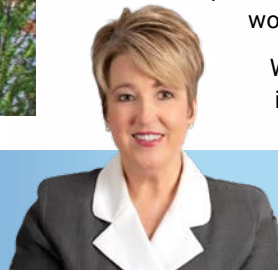
# Our Community Impact



**Haywood Regional Medical Center's** mission of *making communities healthier®* is at the heart of everything we do. It is deeply embedded in how we provide high-quality care for patients, expand and enhance our services, and make meaningful investments to promote the health and economic growth of our region.

For us, healthcare is personal. We are caring for our own neighbors, family, friends and loved ones. That's why our dedicated team is focused on advancing local care and keeping patients where they want to be – close to home. We are committed to meeting the unique needs of all those we serve, both inside and outside our hospital walls, and strive to be the preferred healthcare destination when our community members need care.

Together with Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. It is our privilege to serve you.



We are pleased to share this summary of our impact in 2025.

**Sue Shugart, FACHE, CPPS,  
Market President and CEO**

## 2025 Community Benefits



### Added new providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in orthopedics, family medicine, wound care and women's care.



### Invested more than \$8.1 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included an outpatient MRI machine, new patient beds for the hospital's ICU and a transurethral waterjet ablation robotic system.



### Donated more than \$26.9 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



### Paid \$17,380,249 in taxes

We are proud to be a leader in our region, and our dedication to fiscal responsibility extends to both our hospital and community.



### Distributed a payroll of \$79,119,807 to approximately 1,070 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.

# Our Community Impact

## 2025 Economic Impact



### Charity and other uncompensated care

(Includes charity care, uninsured discounts and uncompensated care)

\$26,920,292

### Community benefit programs

\$964,947

Financial and in-kind contributions \$32,312

Professional development \$78,226

Tuition reimbursement \$275,050

Community health services \$4,500

Physician recruitment \$574,859

### Taxes paid

\$17,380,249

Property and other taxes \$597,332

Provider taxes \$11,261,605

Payroll taxes \$4,400,809

Sales taxes \$1,120,504

2025 Total: **\$45,265,488**



Hospital team members led Heart Hustle during the Haywood Heart Expo event.



Leaders of the hospital gathered in celebration of the Fall Leapfrog A recognition.



Haywood Regional Medical Center hosted the "Radiant Resilience" dinner for breast cancer survivors.

## 2025 Board of Trustees

### OFFICERS

**Bill Miller, MD, Chair**  
Medical Staff, Mountain Spine Care

**Steven Gore, MD, Vice Chair**  
Medical Staff, Western Carolina Cardiology

**Sue Shugart, FACHE, CPPS, Secretary**  
Market President and CEO, Haywood Regional Medical Center

### MEMBERS

**Brittainy Crawford**  
Champion Credit Union

**Barbara Griffith, MD**  
President, Duke Raleigh Hospital, Duke University Health System

**Greg Christopher**  
Former Haywood County Sheriff, Buncombe County Sherriff's Office

**Shelly White, EdD**  
President, Haywood Community College

**Sendy Crenshaw**  
Lake Junaluska Conference & Retreat Center

**Richard Lang, MD**  
Medical Staff, Asheville Radiology Associates

**Kelly Larson, MD**  
Medical Staff, Waynesville Family Practice

**Dann Jesse**  
Town of Clyde

**Tim Wise**  
Town of Maggie Valley

## Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Canton Christmas Parade
- Canton Labor Day Festival
- Harrah's Cherokee Casino Health Fair
- Haywood County Christmas Parade
- Haywood County Schools Fair
- Jackson County Department on Aging Senior Games
- Lake Junaluska Educational Event
- MLK Breakfast
- Pisgah/Tuscola Football Game and Student Sponsorships
- Power of Pink 5K
- Salvation Army Bell Ringing
- Turkey Trot