



# OUR COMMUNITY IMPACT

[MyHaywoodRegional.com](http://MyHaywoodRegional.com)

262 Leroy George Drive, Clyde, North Carolina 28721 | **828.456.7311**

Our mission of Making Communities Healthier® has always been central to the contributions we make to Haywood County and the surrounding area. As our region found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. We are proud to be part of a national health care network that provided quality care for more than 20,000 COVID-19 patients in 2020 – including those here at home. Duke LifePoint Healthcare’s continued support – and yours – allows us to create places where people choose to come for health care, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— Greg Caples, *CEO*



## In 2020, we...



...added 58 employed, affiliated and telehealth providers

**Inviting the best possible providers** into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in pediatrics, pain management, pathology, emergency medicine, nephrology, primary care and telehealth.



...made approximately \$2.6 million in capital improvements

**By continually investing in our facilities**, we’re helping to ensure that we continue to meet our community’s health care needs. This year’s investments included a nuclear medicine camera replacement, a new MRI monitoring system, anesthesia machines and more.



...distributed a payroll of \$62,857,232 to approximately 870 employees

**We strive to create an environment** where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and service.



...provided more than \$20 million in services to those in need

**Delivering care to all of our neighbors**, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



...paid \$7,853,870 in taxes

**We are proud to be a leader in our region**, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.



**Haywood Regional** employees are proud to be #VaccineHeroes.



**Haywood Regional's** staff works hard each day to provide quality care in a safe environment.

# HAYWOOD REGIONAL MEDICAL CENTER

A Duke LifePoint Hospital

## SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support the following activities and organizations during the past year:

- Altrusa International
- Big Brothers Big Sisters
- The Community Kitchen
- Haywood4Good
- Haywood Christian Ministries
- Haywood County Schools Foundation
- Haywood Pathways
- Haywood Waterways Association
- Mountain Projects
- Power of Pink

We honor **Board Chair Mark Clasby**, who passed away in spring 2021. We are grateful for his 15 years of guidance and service.

### OFFICERS

- Mark B. Clasby**, *Chair Retired*  
**Alfred Mina, MD**, *Vice Chair General Surgeon, Haywood Surgical Associates*

### MEMBERS

- Neil Budde**, *Retired*  
**Greg Caples**, *CEO, Haywood Regional Medical Center*  
**Filiberto Colon, MD**, *Gastroenterologist, Mountain Medical Associates*

- Joy Garland**, *Town Administrator, Town of Clyde*  
**Lewis Langston**, *Retired*  
**Diana Laursen**, *Hazelwood Soap Company*  
**David Peterson, MD**, *Cardiologist, Western Carolina Cardiology*

- Charles Thomas, MD**, *Medical Oncologist, 21st Century Oncology*  
**Melanie Watson, MSN, ANP-C**, *Assistant Vice President of Specialty Affiliations, Network Services, Duke University Health System*  
**Shelley White, EdD**, *President, Haywood Community College*

## Duke LIFE POINT HEALTHCARE

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "LifePoint," "LifePoint Health" or the "Company" used in this release refer to subsidiaries of LifePoint Health, Inc.

Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and LifePoint Health<sup>®</sup>, was established to build a dynamic network of hospitals and health care providers. The joint venture, which brings together LifePoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving health care delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit [dukelifepointhealthcare.com](http://dukelifepointhealthcare.com)

## ECONOMIC IMPACT

**Charity and other uncompensated care**  
 (includes charity care, uninsured discounts and uncompensated care) .... **\$20,749,962**

**Community benefit programs**..... **\$359,906**

- Financial contributions .....\$38,376
- Professional development .....\$2,370
- Tuition reimbursement .....\$46,210
- Physician recruitment .....\$272,950

**Taxes paid** ..... **\$7,853,870**

- Property and other taxes .....\$341,957
- Provider taxes.....\$2,908,321
- Payroll taxes.....\$3,213,759
- Local sales taxes .....\$446,732
- State sales taxes.....\$943,101

**2020 TOTAL: \$28,963,738**

### 2020 Board of Trustees